



## Reminder Regarding Enrollment and Signature Method Selections When Applying for SureBridge Supplemental Plans

Sale Conducted with the Customer	Enrollment Method	Signature Method	Mobile/Cell Number Required and MUST Receive Text Messages	Additional Information
<b>In Person (Face to Face with the customer)</b>	In Person	In Person	Yes, unless automated phone call option is selected to receive a verification code over the phone.	Customer requires either a mobile number to receive text code; or can select "Send Automated Phone Call" to receive a phone call which provides the code in order to access application.
<b>In Person (Face to Face with the customer)</b>	In Person	Email or Text	Yes	This is an option if the signature cannot be captured at time of sale.
<b>On the Phone</b>	Phone/Verbal	Voice/Verbal	No	Apply process MUST be recorded on our secure line; and all questions, information, and disclosures MUST be read aloud and verbatim.
<b>On the Phone</b>	Phone/Verbal	Email or Text	Yes	If Email/Text is selected in the beginning, you cannot change to Voice.
<b>Screen Sharing</b>	Screen Sharing	Email or Text	Yes	Must indicate tool used to screen share such as Skype, Zoom, WebeX, etc.