How to create an Optum ID to access UHOne Broker Portal, E-Store (www.uhone.com/broker)

Step 1: From the E-Store login page, click the button labeled "Create An Account"

ealthcare			Broker Service (center - Call (800) 474-4 7440 Vibiodand Drive Indianapolis, IN 46278 FAX (801) 478-5460
Find A Doctor	Get Contracted		
Home			
		Welcome to E-Store	
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Step 2: Select Broker or Agency, complete the information, then click the orange button "Create Optum ID"

Complete the brief registration form below to continue accessing the many tools and resources of E-St registration confirms your acceptance of our <u>Site Users Agreement</u> .	ore. Your Need Help?
To view products in a particular state you must be appointed with the appropriate license(s) in that stat verify your appointments or add additional appointments call (800) 474-4467. Important: Information entered below must be an exact match to your insurance license on file.	ie. To If you need assistance while completing this registration form, please call our Broker Service Center toll free:
	(800) 474-4467
Registration Form:	Monday - Thursday: 8:00 am - 6:00 pm ET Friday: 9:00 am - 5:00 pm ET
Hegistiation Form.	
Broker Agency	
* First Name: * Last Name:	
*Broker ID (NPN): *Email Address:	
Create Optum ID	

- The information you enter here must match what we have on file. How you are registered (licensed) with your state DOI is the information we have for you.
- > If you have an issue on this page, contact the Broker Service Center at 1-800-474-4467

Step 3: "Create an Optum ID" page, hosted by Optum, a UnitedHealth Group company.

- Your name and email will automatically populate from the previous "Registration" page.
- On this page, you'll enter the year of your birth, and create your "Optum ID", password, and select your security questions and corresponding answers.
- Once this is complete, you'll click the "I Agree" button towards the bottom of the page.

If you encounter any issue here, you'll need to contact Optum Support at 855-819-5909 or optumsupport@optum.com

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Step 4: Verify email address

Once you successfully create your Optum ID, you will then need to validate your email address...



Access the "inbox" associated with the email address you entered previously.

You will receive an email, like the one shown below from "noreply_healthid@optum.com". (If you don't see this soon, please check your "junk mail".)

Click the "Activate my Optum ID" button in the email.



You'll then receive a notice that your new Optum ID is ready to use; click the "continue" button



Step 5: Sign in and answer security question

You will navigate to the Optum Sign In page once the Optum ID has been created.

On your first log-in with your Optum ID, you will see a pop-up box stating that your computer is an unrecognized device. You will then be prompted to answer one of the security questions you selected.

Sign In		Optum Sign In
		Unrecognized Device
Sign In With Your Optum ID		It looks like you are signing in from a new device. Please answer the security question to verify your identity. You can bypass this step in the future by checking the box.
Optum ID or email address	Additional options: Manage your Optum ID	What is your favorite color?
Password	What is an Optum ID?	Answer is not case sensitive.
		Skip this step when signing in because this device is personal or private.
Sign In	•	Next Cancel
Forgot Optum ID Forgot Password		If you'd like assistance, contact support at 1-855-819-5909 or optumsupport@optum.com.

Upon successfully answering the security question, you will land on the E-Store "Welcome" page

E-Store Welcome							
UnitedHealthcare							
Quoting & Applications My Business	Licensing and Commissions	My Account	Sales Tools & Broker Training	Sign Off			
Get a Guide	My Business		Produc	ts by State Grid			

Congratulations – You Successfully Created Your Optum ID!