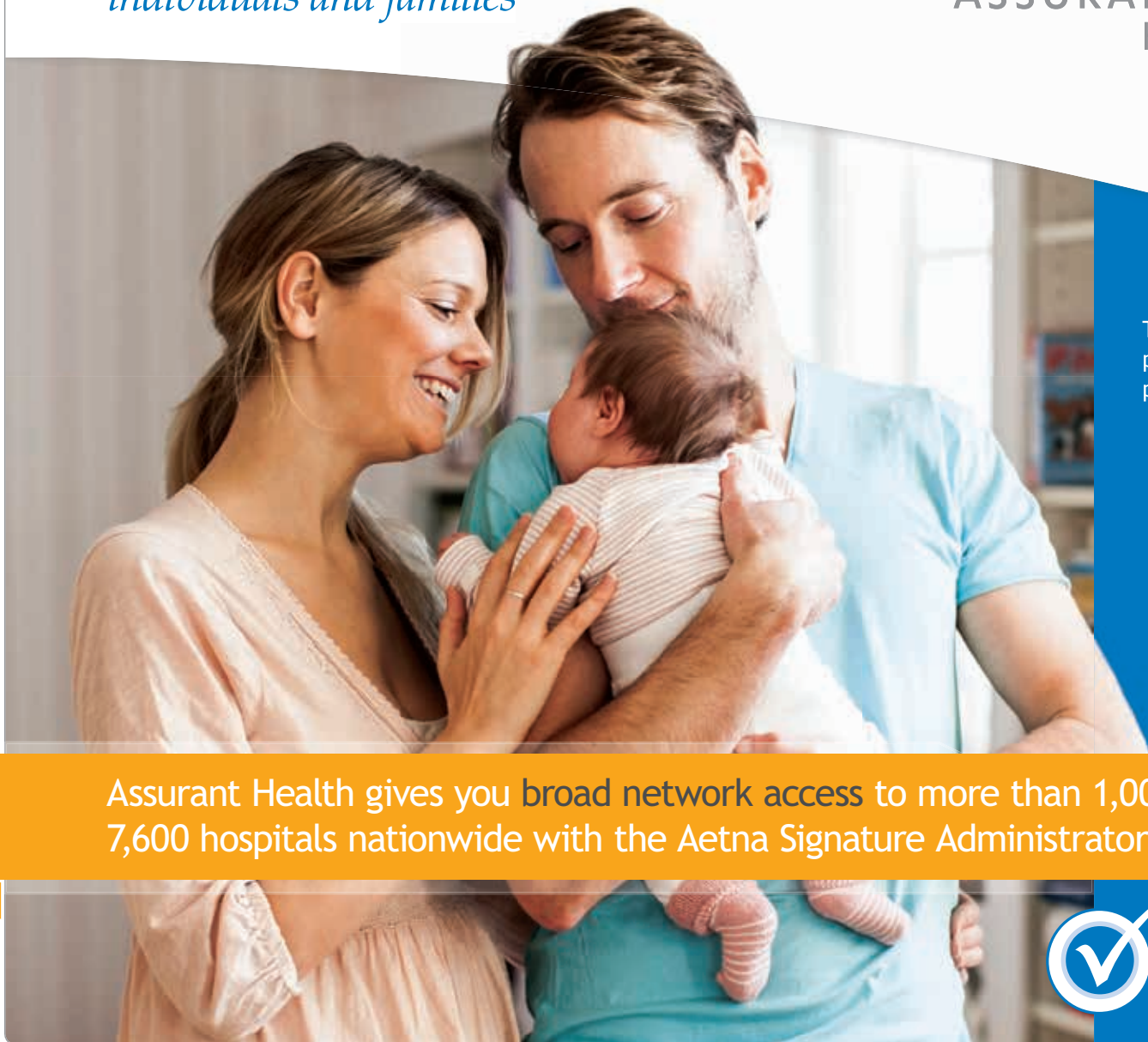


Major medical plans for  
*individuals and families*



ASSURANT  
Health®

North Carolina



Trust Assurant Health *major medical* plans to provide you with strong financial protection and the benefits you need.

- Coverage for preventive care, everyday care and unexpected illnesses and accidents
- Plans in all metal levels, with a wide range of deductibles, coinsurance and out-of-pocket limits
- Plans with office visit copays and prescription drug copays available
- Health Savings Account (HSA) compatible plans available
- Broad networks of doctors and hospitals

Assurant Health gives you broad network access to more than 1,000,000 doctors and 7,600 hospitals nationwide with the Aetna Signature Administrators® PPO Network



ALL PLANS ARE MINIMUM  
ESSENTIAL COVERAGE  
UNDER THE AFFORDABLE  
CARE ACT.



CHOOSE ASSURANT HEALTH

## Feel secure.

We have 120 years<sup>1</sup> of experience and an A- (Excellent) rating.<sup>2</sup>

## Feel confident.

You have access to convenient resources that make health care easier to understand and help you save money.

## Feel respected.

No matter your question, concern or request, you can contact us knowing we'll treat you with respect.

<sup>1</sup> Assurant Health is the brand name for products underwritten and issued by Time Insurance Company (est. 1892).

<sup>2</sup> Source: A.M. Best Ratings and Analysis of Time Insurance Company, November 2013.



# Get strong protection and:

**EXTENSIVE NETWORKS** *of doctors and hospitals*, featuring the Aetna Signature Administrators® PPO Network, which has more than 1,000,000 doctors and 7,600 hospitals nationwide, including nationally recognized premier facilities

*Opportunities to enhance your coverage with supplemental plans*, including dental plan options for adults and families as well as plans that pay cash benefits when you have an accident or are diagnosed with a critical illness

- Dental plans pay cash benefits for checkups and treatment, and give you the freedom to keep your own dentist
- Cash benefits help you pay your deductible and other expenses after an accident-related injury or critical illness diagnosis

*Personalized assistance and support* from:

- Customer care specialists who can help you:
  - Find doctors and hospitals in your network, making it easier to save money on medical services
  - Understand how your plan works, so you can make the most of your benefits
  - Work through any issues with claims or medical billing after you receive services
- Registered nurses who can help you manage complex conditions and can serve as liaisons between you and your doctors

Not all supplemental plans are available in all states or through all distribution channels. Supplemental products are separate contracts available at an additional cost.

SUPPLEMENTAL PLANS HAVE LIMITED BENEFITS.

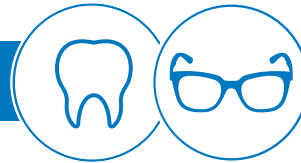
# Get the benefits you need

*All Assurant Health major medical plans include the essential health benefits required in your state by the Affordable Care Act*

- Inpatient hospitalization and outpatient services
- Urgent care
- Emergency services and ambulance
- Outpatient physical medicine
- Surgical centers
- Glasses and contact lenses for children
- Maternity and newborn care
- Transplants
- Mental health and substance abuse
- Home health care\*
- Inpatient rehabilitation facility\*
- Subacute rehabilitation and skilled nursing facilities\*

\*Your state may apply specific limits on visits. Please refer to your state variations document for details.

Learn more about pediatric dental and vision benefits and how they work. Visit [assuranthealth.com/pediatric](http://assuranthealth.com/pediatric) for details.



## PEDIATRIC DENTAL BENEFITS

- Pay no deductible, copay or coinsurance for annual dental checkups and cleanings
- Receive benefits for basic and major services including orthodontics and specialists' fees at network providers
- Save 5 to 40% when you choose a dentist in the Careington Dental Network, which has approximately 160,000 dentists nationwide

## PEDIATRIC VISION BENEFITS

- Pay no deductible, copay or coinsurance for annual eye exams
- Receive in-network benefits for services from designated providers and glasses in designated collections
- Choose from two large providers offering glasses and contact lenses through retail locations and online



## Preventive care paid at 100%

To help you prevent illness and diagnose any existing conditions as early as possible, we encourage you to use your preventive care benefits such as routine exams, mammograms and child immunizations.

Your Assurant Health plan pays 100% of preventive services recommended under the Affordable Care Act when you use in-network doctors. That means you won't pay any deductible, copay or coinsurance for covered preventive services like these:

- Women's health
- Annual eye exams and dental checkups and cleanings for children under age 19
- Flu immunizations for children and adults

BRONZE PLANS	IN-NETWORK SERVICES								OUT-OF-NETWORK SERVICES		
	BROAD NETWORKS AVAILABLE	DEDUCTIBLE	COINSURANCE (We pay)	OUT-OF-POCKET MAXIMUM	OFFICE VISIT COPAY	PRESCRIPTION DRUGS <sup>1</sup>	DIAGNOSTIC X-RAY/LAB BENEFIT	HSA COMPATIBLE	DEDUCTIBLE	COINSURANCE (We pay)	OUT-OF-POCKET MAXIMUM
BRONZE 001	✓	\$6,000	100%	\$6,000	No copay; subject to deductible and coinsurance	Subject to deductible and coinsurance	Subject to deductible and coinsurance	Yes	\$12,000	100%	\$12,000
BRONZE 002	✓	\$5,000	75%	\$6,350	\$35 for 4 visits, then subject to deductible and coinsurance	Subject to deductible and coinsurance	Subject to deductible and coinsurance	No	\$10,000	55%	\$12,700
BRONZE 003	✓	\$2,600	50%	\$6,350	No copay; subject to deductible and coinsurance	Subject to deductible and coinsurance	Subject to deductible and coinsurance	Yes	\$5,200	30%	\$12,700
BRONZE 004	✓	\$5,000	75%	\$6,350	No copay; subject to deductible and coinsurance	\$25/\$50/\$75 \$500 brand deductible <sup>^</sup>	Subject to deductible and coinsurance	No	\$10,000	55%	\$12,700
BRONZE 005	✓	\$3,500	50%	\$6,350	No copay; subject to deductible and coinsurance	\$25/\$50/\$75 \$500 brand deductible <sup>^</sup>	Subject to deductible and coinsurance	No	\$7,000	30%	\$12,700

The deductible and out-of-pocket maximum shown are for an individual. The family deductible and out-of-pocket maximum are 2X the individual amounts and can be met collectively by two or more family members. With a family plan, you get this advantage:

- We'll pay benefits for a family member once the family member meets the individual deductible. And then, we'll pay at 100% for the family member once the family member meets the individual out-of-pocket maximum.

Plans have an ER access fee of \$100. Remaining amounts are subject to plan deductible. ER access fee is waived if you are admitted into the hospital.

#### In-network dental benefits for children under the age of 19



	CHECKUPS AND CLEANINGS	BASIC SERVICES	MAJOR SERVICES AND ORTHODONTICS
NON-HSA PLANS	We pay 100%; not subject to deductible	We pay 80%; <sup>‡</sup> not subject to deductible	We pay 50%; <sup>‡</sup> not subject to deductible
HSA-COMPATIBLE PLANS	We pay 100%; not subject to deductible	Subject to deductible and coinsurance <sup>‡</sup>	Subject to deductible and coinsurance <sup>‡</sup>

#### In-network vision benefits for children under the age of 19



	ANNUAL EYE EXAMS	GLASSES/CONTACTS FROM DESIGNATED PROVIDERS
ALL PLANS	We pay 100%; not subject to deductible	Subject to deductible and coinsurance <sup>‡</sup>

#### Services from doctors and hospitals that are not in your network may be subject to limitations.

<sup>^</sup>Generic/preferred brand/non-preferred brand copays; for plans with prescription drug deductible, preferred and non-preferred brand drugs are subject to prescription deductible before copay applies.

<sup>1</sup> Many specialty pharmaceuticals are paid according to medical plan benefits, not prescription drug benefits.

<sup>‡</sup> We pay 100% once you meet out-of-pocket maximum.

This product reference guide provides summary information. Please refer to the insurance policy or ask your agent for a complete listing of benefits, exclusions and terms of coverage.

Out-of-pocket maximum includes deductible, coinsurance, office visit copays, prescription deductible and copays, and any applicable access fees. We pay 100% once you meet the out-of-pocket maximum.

Unless otherwise noted, all deductibles, maximums and benefit amounts are applied per person and are reset each January 1. Benefits are subject to the selected deductible and coinsurance unless otherwise noted. The maximum allowable amount is the most the plan pays for covered services. If you have a PPO plan and use a nonparticipating provider, you are responsible for any balance in excess of the maximum allowable amount. The amount of benefits depends upon the plan design components selected, and the premium varies with the amount of benefits. Plan design components are not available in all combinations. Additional provisions may apply.

**NOTICE:** Your actual expenses for covered services may exceed the stated coinsurance percentage or copay amount because actual provider charges may not be used to determine the plan's and your payment obligations.

SILVER PLANS	IN-NETWORK SERVICES								OUT-OF-NETWORK SERVICES		
	BROAD NETWORKS AVAILABLE	DEDUCTIBLE	COINSURANCE (We pay)	OUT-OF-POCKET MAXIMUM	OFFICE VISIT COPAY	PRESCRIPTION DRUGS <sup>1</sup>	DIAGNOSTIC X-RAY/LAB BENEFIT	HSA COMPATIBLE	DEDUCTIBLE	COINSURANCE (We pay)	OUT-OF-POCKET MAXIMUM
SILVER 001	✓	\$3,500	100%	\$3,500	No copay; subject to deductible and coinsurance	Subject to deductible and coinsurance	Subject to deductible and coinsurance	Yes	\$7,000	100%	\$7,000
SILVER 002	✓	\$2,000	50%	\$6,350	\$30 for 10 visits, then subject to deductible and coinsurance	\$15/\$35/\$60*	Subject to deductible and coinsurance	No	\$4,000	30%	\$12,700
SILVER 003	✓	\$1,250	50%	\$5,000	No copay; subject to deductible and coinsurance	Subject to deductible and coinsurance	First \$500 paid @100%, then subject to deductible and coinsurance	No	\$2,500	30%	\$10,000
SILVER 004	✓	\$1,850	50%	\$6,350	\$30 for 10 visits, then subject to deductible and coinsurance	\$15/\$35/\$60*	First \$500 paid @100%, then subject to deductible and coinsurance	No	\$3,700	30%	\$12,700

The deductible and out-of-pocket maximum shown are for an individual. The family deductible and out-of-pocket maximum are 2X the individual amounts and can be met collectively by two or more family members. With a family plan, you get this advantage:

- We'll pay benefits for a family member once the family member meets the individual deductible. And then, we'll pay at 100% for the family member once the family member meets the individual out-of-pocket maximum.

Plans have an ER access fee of \$100. Remaining amounts are subject to plan deductible. ER access fee is waived if you are admitted into the hospital.

#### In-network dental benefits for children under the age of 19



	CHECKUPS AND CLEANINGS	BASIC SERVICES	MAJOR SERVICES AND ORTHODONTICS
NON-HSA PLANS	We pay 100%; not subject to deductible	We pay 80%; <sup>‡</sup> not subject to deductible	We pay 50%; <sup>‡</sup> not subject to deductible
HSA-COMPATIBLE PLANS	We pay 100%; not subject to deductible	Subject to deductible and coinsurance <sup>‡</sup>	Subject to deductible and coinsurance <sup>‡</sup>

#### In-network vision benefits for children under the age of 19



	ANNUAL EYE EXAMS	GLASSES/CONTACTS FROM DESIGNATED PROVIDERS
ALL PLANS	We pay 100%; not subject to deductible	Subject to deductible and coinsurance <sup>‡</sup>

#### Services from doctors and hospitals that are not in your network may be subject to limitations.

<sup>1</sup> Many specialty pharmaceuticals are paid according to medical plan benefits, not prescription drug benefits.

\* Generic/preferred brand/non-preferred brand copays.

<sup>‡</sup> We pay 100% once you meet out-of-pocket maximum.

This product reference guide provides summary information. Please refer to the insurance policy or ask your agent for a complete listing of benefits, exclusions and terms of coverage.

Out-of-pocket maximum includes deductible, coinsurance, office visit copays, prescription deductible and copays, and any applicable access fees. We pay 100% once you meet the out-of-pocket maximum.

Unless otherwise noted, all deductibles, maximums and benefit amounts are applied per person and are reset each January 1. Benefits are subject to the selected deductible and coinsurance unless otherwise noted. The maximum allowable amount is the most the plan pays for covered services. If you have a PPO plan and use a nonparticipating provider, you are responsible for any balance in excess of the maximum allowable amount. The amount of benefits depends upon the plan design components selected, and the premium varies with the amount of benefits. Plan design components are not available in all combinations. Additional provisions may apply.

**NOTICE:** Your actual expenses for covered services may exceed the stated coinsurance percentage or copay amount because actual provider charges may not be used to determine the plan's and your payment obligations.



GOLD PLAN	IN-NETWORK SERVICES								OUT-OF-NETWORK SERVICES		
	BROAD NETWORKS AVAILABLE	DEDUCTIBLE	COINSURANCE (We pay)	OUT-OF-POCKET MAXIMUM	OFFICE VISIT COPAY	PRESCRIPTION DRUGS <sup>1</sup>	DIAGNOSTIC X-RAY/LAB BENEFIT	HSA COMPATIBLE	DEDUCTIBLE	COINSURANCE (We pay)	OUT-OF-POCKET MAXIMUM
GOLD 002	✓	\$0	75%	\$6,350	\$25 for unlimited visits	\$15/\$35/\$60*	Subject to deductible and coinsurance	No	\$250	50%	\$12,700

The deductible and out-of-pocket maximum shown are for an individual. The family deductible and out-of-pocket maximum are 2X the individual amounts and can be met collectively by two or more family members. With a family plan, you get this advantage:

- We'll pay benefits for a family member once the family member meets the individual deductible. And then, we'll pay at 100% for the family member once the family member meets the individual out-of-pocket maximum.

Plan has an ER access fee of \$100. Remaining amounts are subject to plan deductible. ER access fee is waived if you are admitted into the hospital.

#### In-network dental benefits for children under the age of 19



CHECKUPS AND CLEANINGS	BASIC SERVICES	MAJOR SERVICES AND ORTHODONTICS
We pay 100%; not subject to deductible	We pay 80%; <sup>‡</sup> not subject to deductible	We pay 50%; <sup>‡</sup> not subject to deductible

#### In-network vision benefits for children under the age of 19



ANNUAL EYE EXAMS	GLASSES/CONTACTS FROM DESIGNATED PROVIDERS
We pay 100%; not subject to deductible	Subject to deductible and coinsurance <sup>‡</sup>

#### Services from doctors and hospitals that are not in your network may be subject to limitations.

<sup>1</sup> Many specialty pharmaceuticals are paid according to medical plan benefits, not prescription drug benefits.

\* Generic/preferred brand/non-preferred brand copays.

<sup>‡</sup> We pay 100% once you meet out-of-pocket maximum.

This product reference guide provides summary information. Please refer to the insurance policy or ask your agent for a complete listing of benefits, exclusions and terms of coverage.

*Out-of-pocket maximum includes deductible, coinsurance, office visit copays, prescription deductible and copays, and any applicable access fees. We pay 100% once you meet the out-of-pocket maximum.*

Unless otherwise noted, all deductibles, maximums and benefit amounts are applied per person and are reset each January 1. Benefits are subject to the selected deductible and coinsurance unless otherwise noted. The maximum allowable amount is the most the plan pays for covered services. If you have a PPO plan and use a nonparticipating provider, you are responsible for any balance in excess of the maximum allowable amount. The amount of benefits depends upon the plan design components selected, and the premium varies with the amount of benefits. Plan design components are not available in all combinations. Additional provisions may apply.

**NOTICE:** Your actual expenses for covered services may exceed the stated coinsurance percentage or copay amount because actual provider charges may not be used to determine the plan's and your payment obligations.

PLATINUM PLAN	IN-NETWORK SERVICES								OUT-OF-NETWORK SERVICES		
	BROAD NETWORKS AVAILABLE	DEDUCTIBLE	COINSURANCE (We pay)	OUT-OF-POCKET MAXIMUM	OFFICE VISIT COPAY	PRESCRIPTION DRUGS <sup>1</sup>	DIAGNOSTIC X-RAY/LAB BENEFIT	HSA COMPATIBLE	DEDUCTIBLE	COINSURANCE (We pay)	OUT-OF-POCKET MAXIMUM
PLATINUM 002	✓	\$0	75%	\$2,000	\$25 for unlimited visits	\$10/\$30/\$50*	Subject to deductible and coinsurance	No	\$250	50%	\$4,000

The deductible and out-of-pocket maximum shown are for an individual. The family deductible and out-of-pocket maximum are 2X the individual amounts and can be met collectively by two or more family members. With a family plan, you get this advantage:



- We'll pay benefits for a family member once the family member meets the individual deductible. And then, we'll pay at 100% for the family member once the family member meets the individual out-of-pocket maximum.

Plan has an ER access fee of \$100. Remaining amounts are subject to plan deductible. ER access fee is waived if you are admitted into the hospital.

#### In-network dental benefits for children under the age of 19



CHECKUPS AND CLEANINGS	BASIC SERVICES	MAJOR SERVICES AND ORTHODONTICS
We pay 100%; not subject to deductible	We pay 80%; ‡ not subject to deductible	We pay 50%; ‡ not subject to deductible

#### In-network vision benefits for children under the age of 19



ANNUAL EYE EXAMS	GLASSES/CONTACTS FROM DESIGNATED PROVIDERS
We pay 100%; not subject to deductible	Subject to deductible and coinsurance ‡

#### Services from doctors and hospitals that are not in your network may be subject to limitations.

<sup>1</sup> Many specialty pharmaceuticals are paid according to medical plan benefits, not prescription drug benefits.

\* Generic/preferred brand/non-preferred brand copays.

‡ We pay 100% once you meet out-of-pocket maximum.

This product reference guide provides summary information. Please refer to the insurance policy or ask your agent for a complete listing of benefits, exclusions and terms of coverage.

*Out-of-pocket maximum includes deductible, coinsurance, office visit copays, prescription deductible and copays, and any applicable access fees. We pay 100% once you meet the out-of-pocket maximum.*

Unless otherwise noted, all deductibles, maximums and benefit amounts are applied per person and are reset each January 1. Benefits are subject to the selected deductible and coinsurance unless otherwise noted. The maximum allowable amount is the most the plan pays for covered services. If you have a PPO plan and use a nonparticipating provider, you are responsible for any balance in excess of the maximum allowable amount. The amount of benefits depends upon the plan design components selected, and the premium varies with the amount of benefits. Plan design components are not available in all combinations. Additional provisions may apply.

**NOTICE:** Your actual expenses for covered services may exceed the stated coinsurance percentage or copay amount because actual provider charges may not be used to determine the plan's and your payment obligations.

CATASTROPHIC PLAN	IN-NETWORK SERVICES								OUT-OF-NETWORK SERVICES		
	BROAD NETWORKS AVAILABLE	DEDUCTIBLE	COINSURANCE (We pay)	OUT-OF-POCKET MAXIMUM	OFFICE VISIT COPAY	PRESCRIPTION DRUGS <sup>1</sup>	DIAGNOSTIC X-RAY/LAB BENEFIT	HSA COMPATIBLE	DEDUCTIBLE	COINSURANCE (We pay)	OUT-OF-POCKET MAXIMUM
CATASTROPHIC	✓	\$6,600	100%	\$6,600	First 3 primary care visits paid at 100%, then subject to deductible and coinsurance	Subject to deductible and coinsurance	Subject to deductible and coinsurance	No	\$13,200	100%	\$13,200

The deductible and out-of-pocket maximum shown are for an individual. The family deductible and out-of-pocket maximum are 2X the individual amounts and can be met collectively by two or more family members. With a family plan, you get this advantage:



- We'll pay benefits for a family member once the family member meets the individual deductible. And then, we'll pay at 100% for the family member once the family member meets the individual out-of-pocket maximum.



#### In-network dental benefits for children under the age of 19

CHECKUPS AND CLEANINGS	BASIC SERVICES	MAJOR SERVICES AND ORTHODONTICS
We pay 100%; not subject to deductible	Subject to deductible and coinsurance	Subject to deductible and coinsurance



#### In-network vision benefits for children under the age of 19

ANNUAL EYE EXAMS	GLASSES/CONTACTS FROM DESIGNATED PROVIDERS
We pay 100%; not subject to deductible	Subject to deductible and coinsurance

#### Services from doctors and hospitals that are not in your network may be subject to limitations.

<sup>1</sup> Many specialty pharmaceuticals are paid according to medical plan benefits, not prescription drug benefits. This product reference guide provides summary information. Please refer to the insurance policy or ask your agent for a complete listing of benefits, exclusions and terms of coverage.

*Out-of-pocket maximum includes deductible, coinsurance, office visit copays, prescription deductible and copays, and any applicable access fees. We pay 100% once you meet the out-of-pocket maximum.*

#### Special eligibility criteria apply for the Catastrophic plan. You must be:

- Age 29 or younger or
- Age 30 or older and have received a certificate for a hardship exemption obtained from your Marketplace

Unless otherwise noted, all deductibles, maximums and benefit amounts are applied per person and are reset each January 1. Benefits are subject to the selected deductible and coinsurance unless otherwise noted. The maximum allowable amount is the most the plan pays for covered services. If you have a PPO plan and use a nonparticipating provider, you are responsible for any balance in excess of the maximum allowable amount. The amount of benefits depends upon the plan design components selected, and the premium varies with the amount of benefits. Plan design components are not available in all combinations. Additional provisions may apply.

**NOTICE:** Your actual expenses for covered services may exceed the stated coinsurance percentage or copay amount because actual provider charges may not be used to determine the plan's and your payment obligations.



# Terms and provisions

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## RECEIVING ANCILLARY SERVICES

As long as you use hospitals and admitting physicians that are part of your network, your covered charges will be handled as in-network services even when affiliated physicians and other health care providers (e.g., radiologists, anesthesiologists, pathologists or surgeons) are not part of your network.

## EMERGENCY CARE BENEFIT

Benefits will be paid at the participating provider benefit level, subject to in-network cost sharing, and without penalty when a covered person obtains emergency treatment from an emergency room that is a non-participating provider up to the point where the covered person's condition has been stabilized.

## OUT-OF-NETWORK SERVICES

If you use a doctor or hospital that is not part of your network, you will not receive network discounts and you may incur additional expenses. For instance, office copays are not accepted by providers who are not part of your network, and the services will be handled as any other out-of-network service, subject to the maximum allowable amount.

## MAXIMUM ALLOWABLE AMOUNT

The maximum allowable amount is the most your plan pays for covered services. If you use an out-of-network provider, you are responsible for any balance in excess of the maximum allowable amount. In cases where the covered person receives services from a non-participating provider because a participating provider was unable to meet the health needs of the covered person within a reasonable period of time, and for emergency treatment provided by a non-participating provider, facility or supplier required to stabilize the covered person's emergency condition, the maximum allowable amount is the lesser of billed charges or the negotiated rate.

## MEDICALLY NECESSARY CARE

To be covered, treatment, services and supplies must be medically necessary. Medically necessary or medical necessity services or supplies are:

1. Provided for the diagnosis, treatment, cure, or relief of a health condition, illness, injury, or disease; and, except as allowed clinical trial services, not for experimental, investigational, or cosmetic purposes.
2. Necessary for and appropriate to the diagnosis, treatment, cure, or relief of a health condition, illness, injury, disease, or its symptoms.
3. Within generally accepted standards of medical care in the community.
4. Not solely for the convenience of the insured, the insured's family, or the provider.

For medically necessary services, nothing herein precludes us from comparing the cost-effectiveness of alternative services or supplies when determining which of the services or supplies will be covered.

## UTILIZATION REVIEW

Authorization is required before receiving certain types of inpatient and outpatient treatment. Failure to authorize services for transplants will result in an exclusion of coverage.

## SPECIALTY PHARMACEUTICAL DRUGS

Specialty pharmaceuticals must be obtained from a designated specialty pharmacy provider to be considered at the in-network benefit level. Specialty pharmaceuticals will not be covered unless they have been authorized in accordance with the utilization review provisions and the medical review manager/our specialty pharmacy program.

## TRANSPLANTS

Benefits for kidney, cornea and skin transplants are the same as for any other illness. Benefits for other covered transplants (e.g., heart, bone marrow, liver) have no special limits when using in-network providers. Benefits for travel expenses for the covered person and a companion are limited to \$10,000 when you use an in-network provider. Donor expenses are limited to \$10,000.

## DIABETIC SERVICES

Eye exams are limited to one exam on both eyes per calendar year, and foot exams are limited to two exams on both feet per calendar year. Nutritional counseling is covered at first diagnosis and upon change in condition.

## MATERNITY AND NEWBORN CARE

Postpartum home visit benefits are limited to one visit per delivery.

## CONTRACEPTIVES

Prescription drugs used for contraception that are oral contraceptives, contraceptive patches, contraceptive vaginal rings or diaphragms are covered under the outpatient prescription drug section.

## RENEWABILITY

Coverage is renewable provided there is compliance with the plan provisions, including dependent eligibility requirements; there has been no discontinuation of the plan or Assurant Health's business operations in this state; and/or you have not moved to a state where this plan is not offered. Assurant Health has the right to change premium rates upon providing appropriate notice.

# Exclusions

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We want you to understand your plan and your coverage. To help you do that, here is a summary of what is not covered by your plan. Complete details are included in your insurance contract. No benefits are provided for the following, except where state mandates apply.

- Charges that are not considered a covered charge in accordance with this policy
- Complications of an excluded service, except for services received for emergency treatment
- Charges reimbursable by Medicare, Workers' Compensation or expenses for which other coverage is available
- Charges billed by a non-participating provider that waives the covered person's payment obligation of any copayment, coinsurance and/or deductible amounts for the billed treatment, services, supplies or drugs, except as provided for under contract or agreement with us
- Charges caused by or contributed to by war or any act of war or military service
- Illness or injury caused by or contributed to by voluntary attempts to commit or take part in or commission of a felony, whether or not charged
- Charges for treatment or services required due to injury received while engaging in any hazardous occupation or other activity for which compensation is received, including while practicing or conditioning for such activity
- Charges for routine dental or orthodontic treatment, drug, service or supply for persons 19 years of age and older
- Routine hearing care, vision therapy, surgery to correct vision, foot orthotics, or adult routine vision and foot care unless part of diabetic treatment
- Except as provided in the Medical Benefits section, any correction of malocclusion, protrusion, hypoplasia or hyperplasia of the jaws
- Treatment of "quality of life" or "lifestyle" concerns, including but not limited to any diagnosis, supplies, treatment or regimen, for purposes of controlling the covered person's weight, except as medically necessary for the diagnosis or treatment of obesity or morbid obesity; weight reduction or weight control, treatment or programs; suction lipectomy; physical fitness programs, exercise equipment or exercise therapy, including health club membership fees or services; nutritional counseling, except as otherwise covered in the Outpatient Medical Services and Preventive Medicine and Wellness Services provisions in the medical benefits section; hair loss or cognitive enhancement unless otherwise required by law
- Cosmetic services such as chemical peels, plastic surgery, and medications
- Prophylactic treatment
- Charges for non-medical items
- Charges for custodial care or phone consultations
- Growth hormone stimulation treatment to promote or delay growth
- Charges for sex transformation, treatment of sexual dysfunction or inadequacy or to restore or enhance sexual performance or desire
- Charges for umbilical cord storage; genetic testing, counseling or services
- Charges for artificial insemination, in vitro fertilization, reversal of reproductive sterilization and related tests, services or procedures and any treatment to promote conception
- Surrogate pregnancy
- Chelation therapy
- Charges for testing and treatment related to the diagnosis of behavioral conduct or developmental problems, educational testing or training, vocational or work hardening programs, transitional living or services provided through a school system
- Charges for alternative medicine, including acupuncture and naturopathic medicine
- Drugs not approved by the FDA; drugs that are illegal under federal law such as marijuana; drugs dispensed in an outpatient setting other than a pharmacy
- Charges by a medical provider who is an immediate family member or who resides with a covered person
- Charges in excess of any stated benefit maximum
- Experimental or investigational services
- Drugs obtained from sources outside the United States
- Charges related to health care practitioner-assisted suicide
- Charges for over-the-counter drugs (unless recommended by the United States Preventive Services Task Force and authorized by a health care provider)
- Cranial orthotic devices, except following cranial surgery
- Charges for medical devices designed to be used at home, except as otherwise covered in the Medical Benefits section of the contract
- Charges for treatment, services, supplies or drugs provided by or through any employer of a covered person or the employer of a covered person's family member
- Charges for Retin-A (tretinoin) and other drugs used in the treatment or prevention of acne, rosacea or related conditions for anyone age 30 or older
- Charges for devices or supplies, except as described under a prescription order

## Exclusions for pediatric dental and vision benefits

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- Charges for viral culture; saliva analysis, including chemical or biological diagnostic saliva analysis; caries testing; adjunctive pre-diagnostic testing; electronic diagnostic modalities; occlusal analysis; muscle testing
- Charges for declassification procedures; special stains, either for or not for microorganisms; immunohistochemical stains; tissue in-situ-hybridization
- Charges for electron microscopy; direct immunofluorescence; consultation on slides prepared by another provider; consultation with slide preparation; accession transepithelial; TMJ dysfunction arthrograph and other TMJ dysfunction films; tomographic surveys; Cone Beam CT, Cone Beam multiple images 2 dimension, and Cone Beam multiple images 3 dimension
- Charges for instruction on oral hygiene
- Charges for screw retained surgical replacement; surgical replacement with or without surgical flap; TMJ disorder appliances and therapy; sinus augmentation with bone or bone substitutes; appliance removal; intraoral placement of a fixation device; appliances for tooth movement or guidance; removal of fixed space maintainer
- Charges for gold foil surfaces; provisional crown(s); post removal; temporary crown(s); coping; endodontic implant; intentional re-implantation; surgical isolation of tooth; canal preparation; anatomical crown exposure; splinting, either intracoronal or extracoronal; complete interim denture, either upper or lower; partial interim denture, either upper or lower; precision attachment; replacement precision attachment; fluoride gel carrier; custom abutment; provisional pontic; interim pontic; interim retainer crown; connector bar; stress breaker
- Charges for equilibration, periodontal splinting, full mouth rehabilitation, restoration for misalignment of teeth, or other orthodontic services that restore or maintain the occlusion or alter vertical dimension
- Charges for orthodontic services and supplies that are for cosmetic purposes or are not medically necessary; repair of damaged orthodontic appliances; lost or missing orthodontic appliances or replacement thereof; retention of orthodontic relationships
- Charges for visual therapy
- Charges for two pairs of glasses in lieu of bifocals; nonprescription (plano) lenses; lost or stolen eyewear; insurance premium for contact lenses or glasses; replacement lenses within the same calendar year

This product reference guide provides summary information. Please refer to the insurance policy or ask your agent for a premium quote and a complete listing of benefits, exclusions and terms of coverage.

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